

Verizon New Hampshire
PAP/CCAP Market Adjustment Summary

Exhibit
 OC-21
 10-025
 5/24/10

January-09

	Weighted Score	Market Adjustment	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.078	-	
Unbundled Network Elements - Loop	-0.314	\$ 122,880	
Resale	-0.293	\$ 16,216	
Digital Subscriber Lines	-0.180	-	
Trunks	-0.267	\$ 11,411	
Mode of Entry Total			\$ 150,507
# CRITICAL MEASURES			
1	OSS Interface	-	
2	% On Time Ordering Notification	\$ 18,262	
3	Installation Performance	\$ 23,601	
4	% On Time Performance - LNP	-	
5	Hot Cut Performance	-	
6	Maintenance Performance	\$ 42,117	
7	Final Trunk Groups Blocked	-	
8	Collocation	-	
9	Resolution Processes	-	
	Critical Measure Total		\$ 83,981
	Individual Rule Payments:		\$ 200
SPECIAL PROVISIONS			
	UNE Ordering	-	
	UNE Flow Through	-	
	UNE Hot Cut Loop	-	
	Special Provision Total		-
	CHANGE CONTROL		-
	Grand Total		\$ 234,687

Fair Point Communications NNE New Hampshire

**PAP/CCAP Market Adjustment Summary
MAR-2009**

	Weighted Score	Market Adjustment	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-1.104	\$251,044	
Unbundled Network Elements - Loop	-0.821	\$376,567	
Resale	-0.957	\$57,056	
Digital Subscriber Lines	-1.111	\$114,111	
Trunks	0.000	\$0	
Mode of Entry Total			\$798,778
# CRITICAL MEASURES			
1 OSS Interface		\$167,784	
2 % On Time Ordering Notification		\$83,667	
3 Installation Performance			
4 % On Time Performance - LNP			
5 Hot Cut Performance			
6 Maintenance Performance		\$165,436	
7 Final Trunk Groups Blocked			
8 Collocation			
9 Resolution Processes			
Critical Measure Total			\$416,887
Individual Rule Payments:			
SPECIAL PROVISIONS			
UNE Ordering		-	
UNE Flow Through		\$331,716	
UNE Hot Cut Loop		-	
Special Provision Total			\$331,716
CHANGE CONTROL			
Grand Total			\$1,547,381

The following table shows the market adjustment for each mode of entry and critical measure. The market adjustment is calculated based on the weighted score and the market adjustment factor. The market adjustment factor is determined by the market adjustment factor table. The market adjustment factor is applied to the weighted score to determine the market adjustment.

Fair Point Communications NNE New Hampshire

PAP/CCAP Market Adjustment Summary

APR-2009

	Weighted Score	Market Adjustment
MODE OF ENTRY		
Unbundled Network Elements - Platform	-1.063	\$251,044
Unbundled Network Elements - Loop	-1.248	\$376,567
Resale	-0.797	\$57,056
Digital Subscriber Lines	-1.081	\$114,111
Trunks	0.000	\$0
Mode of Entry Total		\$798,778
# CRITICAL MEASURES		
1 OSS Interface		-
2 % On Time Ordering Notification		\$167,784
3 Installation Performance		\$151,880
4 % On Time Performance - LNP		\$0
5 Hot Cut Performance		\$139,249
6 Maintenance Performance		\$154,605
7 Final Trunk Groups Blocked		\$0
8 Collocation		\$0
Resolution Processes		\$0
Critical Measure Total		\$613,517
Individual Rule Payments:		\$
SPECIAL PROVISIONS		
UNE Ordering		-
UNE Flow Through		
UNE Hot Cut Loop		\$182,222
Special Provision Total		\$182,222
CHANGE CONTROL		\$0
Grand Total		\$1,594,517

Fair Point Communications NNE New Hampshire

PAP/CCAP Market Adjustment Summary

MAY-2009

	Weighted Score	Market Adjustment	
MODE OF ENTRY	-1.315	\$251,044	
Unbundled Network Elements - Platform	-1.297	\$376,567	
Unbundled Network Elements - Loop	-0.816	\$57,056	
Resale	-0.946	\$114,111	
Digital Subscriber Lines	0.000	<u>\$0</u>	
Trunks			\$798,778
Mode of Entry Total			-
# CRITICAL MEASURES			
1 OSS Interface		\$167,783	
2 % On Time Ordering Notification		\$167,784	
3 Installation Performance		\$150,340	
4 % On Time Performance - LNP		\$0	
5 Hot Cut Performance		\$139,249	
6 Maintenance Performance		\$122,823	
7 Final Trunk Groups Blocked		\$0	
8 Collocation		<u>\$0</u>	
9 Resolution Processes		<u>\$0</u>	
Critical Measure Total			\$747,979
Individual Rule Payments:			
SPECIAL PROVISIONS			
UNE Ordering			
UNE Flow Through		\$0	
UNE Hot Cut Loop		\$182,222	
Special Provision Total			\$182,222
CHANGE CONTROL			
Grand Total			<u>\$1,728,979</u>

CRITICAL MEASURES
OSS Interface
% On Time Ordering Notification
Installation Performance
% On Time Performance - LNP
Hot Cut Performance
Maintenance Performance
Final Trunk Groups Blocked
Collocation
Resolution Processes
Individual Rule Payments:
SPECIAL PROVISIONS
UNE Ordering
UNE Flow Through
UNE Hot Cut Loop
Special Provision Total
CHANGE CONTROL

Fair Point Communications NNE New Hampshire

PAP/CCAP Market Adjustment Summary

JUN-2009

	Weighted Score	Market Adjustment	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-1.189	\$ 251,044	
Unbundled Network Elements - Loop	-1.336	\$ 376,567	
Resale	-1.157	57,056	
Digital Subscriber Lines	-1.013	114,111	
Trunks	0.000	-	
Mode of Entry Total			\$ 798,778
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		167,784	
3 Installation Performance		147,614	
4 % On Time Performance - LNP		-	
5 Hot Cut Performance		132,287	
6 Maintenance Performance		162,832	
7 Final Trunk Groups Blocked		-	
8 Collocation		-	
9 Resolution Processes		\$ -	
Critical Measure Total			610,517
Individual Rule Payments:			
SPECIAL PROVISIONS			
UNE Ordering		-	
UNE Flow Through		-	
UNE Hot Cut Loop		-	
Special Provision Total			-
CHANGE CONTROL			
			-
Grand Total			\$ 1,409,295

Fair Point Communications NNE New Hampshire

PAP/CCAP Market Adjustment Summary

JUL-2009

	Weighted Score	Market Adjustment	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.964	\$251,044	
Unbundled Network Elements - Loop	-1.060	\$376,567	
Resale	-1.068	\$57,056	
Digital Subscriber Lines	-0.718	\$114,111	
Trunks	0.000	\$0	
		<u>\$ 798,778</u>	
Mode of Entry Total			\$ 798,778
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		167,784	
3 Installation Performance		156,901	
4 % On Time Performance - LNP		-	
5 Hot Cut Performance		-	
6 Maintenance Performance		184,954	
7 Final Trunk Groups Blocked		-	
8 Collocation		-	
9 Resolution Processes		\$ -	
		<u>\$ 509,638</u>	
Critical Measure Total			\$509,638
Individual Rule Payments:			
SPECIAL PROVISIONS			
UNE Ordering		-	
UNE Flow Through		-	
UNE Hot Cut Loop		-	
		<u>\$ -</u>	
Special Provision Total			\$ -
CHANGE CONTROL			
			\$ -
Grand Total			\$ 1,308,416

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary

Aug-2009

	<u>Weighted Score</u>	<u>Market Adjustment</u>
MODE OF ENTRY		
Unbundled Network Elements - Platform	-0.962	\$251,044
Unbundled Network Elements - Loop	-0.811	\$376,567
Resale	-0.802	\$57,056
Digital Subscriber Lines	-0.638	\$104,502
Trunks	-2.000	<u>\$57,056</u>
Mode of Entry Total		\$846,224

CRITICAL MEASURES

1	OSS Interface	\$0
2	% On Time Ordering Notification	\$150,378
3	Installation Performance	\$134,426
4	% On Time Performance - LNP	\$0
5	Hot Cut Performance	\$139,249
6	Maintenance Performance	\$94,771
7	Final Trunk Groups Blocked	\$27,393
8	Collocation	<u>\$0</u>
9	Resolution Processes	<u>\$0</u>
	Critical Measure Total	\$546,216

Individual Rule Payments: Not Shown (needs two months of data)

SPECIAL PROVISIONS

UNE Ordering	-
UNE Flow Through	-
UNE Hot Cut Loop	\$182,222
Special Provision Total	\$182,222

CHANGE CONTROL \$68,500

Grand Total \$ 1,643,163

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary

Sep-2009

	<u>Weighted Score</u>	<u>Market Adjustment</u>	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.909	\$ 251,044	
Unbundled Network Elements - Loop	-0.851	\$ 376,567	
Resale	-0.909	57,056	
Digital Subscriber Lines	-0.729	114,111	
Trunks	0.000	-	
Mode of Entry Total			\$ 798,778
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		109,763	
3 Installation Performance		135,822	
4 % On Time Performance - LNP		-	
5 Hot Cut Performance		-	
6 Maintenance Performance		95,327	
7 Final Trunk Groups Blocked		-	
8 Collocation		-	
9 Resolution Processes		\$ -	
Critical Measure Total			340,913
Individual Rule Payments:	Not Shown (needs two months of data)		
SPECIAL PROVISIONS			
UNE Ordering		-	
UNE Flow Through		-	
UNE Hot Cut Loop		-	
Special Provision Total			-
CHANGE CONTROL			-
Grand Total			\$ 1,139,691

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary

Oct-2009

	<u>Weighted Score</u>	<u>Market Adjustment</u>	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.710	\$ 251,044	
Unbundled Network Elements - Loop	-0.825	\$ 376,567	
Resale	-0.940	\$ 57,056	
Digital Subscriber Lines	-0.487	\$ 75,674	
Trunks	0.000	\$ -	
Mode of Entry Total			\$ 760,340
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ 123,460	
3 Installation Performance		\$ 141,441	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 100,738	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
Critical Measure Total			\$ 365,639
Individual Rule Payments:	Not Shown (needs two months of data)		
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ -	
UNE Hot Cut Loop		\$ -	
Special Provision Total			\$ -
CHANGE CONTROL			\$ -
Grand Total			\$ 1,125,979

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary

Nov-2009

MODE OF ENTRY	Weighted Score	Market Adjustment
Unbundled Network Elements - Platform	-0.626	\$ 229,904
Unbundled Network Elements - Loop	-0.783	\$ 376,567
Resale	-0.797	\$ 57,056
Digital Subscriber Lines	-0.594	\$ 94,892
Trunks	0.000	\$ -
Mode of Entry Total		\$ 758,418

CRITICAL MEASURES

1	OSS Interface	\$ -
2	% On Time Ordering Notification	\$ 123,460
3	Installation Performance	\$ 160,785
4	% On Time Performance - LNP	\$ -
5	Hot Cut Performance	\$ -
6	Maintenance Performance	\$ 90,815
7	Final Trunk Groups Blocked	\$ -
8	Collocation	\$ 19,567
9	Resolution Processes	\$ -
	Critical Measure Total	\$ 394,627

Individual Rule Payments:

SPECIAL PROVISIONS

UNE Ordering	\$ -
UNE Flow Through	\$ -
UNE Hot Cut Loop	\$ -
Special Provision Total	\$ -

CHANGE CONTROL

Grand Total	\$ 1,153,046
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Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
PAP/CCAP Market Adjustment Summary

Dec-2009

	<u>Weighted Score</u>	<u>Market Adjustment</u>	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.634	\$ 229,904	
Unbundled Network Elements - Loop	-0.634	\$ 344,856	
Resale	-0.422	\$ 28,227	
Digital Subscriber Lines	-0.434	\$ 61,260	
Trunks	-0.143	\$ -	
Mode of Entry Total			\$ 664,247
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ 65,439	
3 Installation Performance		\$ 149,888	
4 % On Time Performance - LNP		\$ 19,175	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 61,668	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ 19,567	
9 Resolution Processes		\$ -	
Critical Measure Total			\$ 315,737
Individual Rule Payments:			
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ -	
UNE Hot Cut Loop		\$ -	
Special Provision Total			\$ -
CHANGE CONTROL			
			\$ -
Grand Total			\$ 979,984

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary

Jan-2010

	<u>Weighted Score</u>	<u>Market Adjustment</u>
MODE OF ENTRY		
Unbundled Network Elements - Platform	-0.568	\$ 198,193
Unbundled Network Elements - Loop	-0.497	\$ 249,723
Resale	-0.307	\$ 16,216
Digital Subscriber Lines	-0.440	\$ 66,064
Trunks	-0.143	\$ -
Mode of Entry Total		\$ 530,196
# CRITICAL MEASURES		
1 OSS Interface		\$ -
2 % On Time Ordering Notification		\$ 84,710
3 Installation Performance		\$ 63,428
4 % On Time Performance - LNP		\$ 20,545
5 Hot Cut Performance		\$ -
6 Maintenance Performance		\$ 56,684
7 Final Trunk Groups Blocked		\$ -
8 Collocation		\$ 19,567
9 Resolution Processes		\$ -
Critical Measure Total		\$ 244,934
Individual Rule Payments:		
SPECIAL PROVISIONS		
UNE Ordering		\$ 68,333
UNE Flow Through		\$ -
UNE Hot Cut Loop		\$ -
Special Provision Total		\$ 68,333
CHANGE CONTROL		
Grand Total		\$ 843,463

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.



Fair Point New Hampshire

COMMUNICATIONS® PAP/CCAP Market Adjustment Summary

Feb-2010

	<u>Weighted Score</u>	<u>Market Adjustment</u>	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.671	\$ 251,044	
Unbundled Network Elements - Loop	-0.417	\$ 186,301	
Resale	-0.704	\$ 57,056	
Digital Subscriber Lines	-0.511	\$ 80,478	
Trunks	0.000	\$ -	
Mode of Entry Total			\$ 574,880

CRITICAL MEASURES

1	OSS Interface	\$ -	
2	% On Time Ordering Notification	\$ 84,729	
3	Installation Performance	\$ 72,208	
4	% On Time Performance - LNP	\$ -	
5	Hot Cut Performance	\$ -	
6	Maintenance Performance	\$ 89,157	
7	Final Trunk Groups Blocked	\$ -	
8	Collocation	\$ -	
9	Resolution Processes	\$ -	
	Critical Measure Total		\$ 246,094

Individual Rule Payments:

SPECIAL PROVISIONS

UNE Ordering	\$ -	
UNE Flow Through	\$ -	
UNE Hot Cut Loop	\$ -	
Special Provision Total		\$ -

CHANGE CONTROL

\$ -

Grand Total

\$ 820,974

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary

Mar-2010

	<u>Weighted Score</u>	<u>Market Adjustment</u>
MODE OF ENTRY		
Unbundled Network Elements - Platform	-0.402	\$ 113,631
Unbundled Network Elements - Loop	-0.483	\$ 233,868
Resale	-0.495	\$ 37,837
Digital Subscriber Lines	-0.130	\$ -
Trunks	0.000	\$ -
Mode of Entry Total		\$ 385,335

CRITICAL MEASURES

1	OSS Interface	\$ -	
2	% On Time Ordering Notification	\$ 87,137	
3	Installation Performance	\$ 23,974	
4	% On Time Performance - LNP	\$ -	
5	Hot Cut Performance	\$ -	
6	Maintenance Performance	\$ 67,085	
7	Final Trunk Groups Blocked	\$ -	
8	Collocation	\$ -	
9	Resolution Processes	\$ -	
	Critical Measure Total		\$ 178,196

Individual Rule Payments:

SPECIAL PROVISIONS

UNE Ordering	\$ 68,333	
UNE Flow Through	\$ -	
UNE Hot Cut Loop	\$ -	
Special Provision Total		\$ 68,333

CHANGE CONTROL

\$ -

Grand Total **\$ 631,865**

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.